

Office and Professional Employees Locals 30 & 537 Health & Welfare and Retirement Trust Funds

Administered By: Benefit Programs Administration

Telephone • (800) 386-4350 • (562) 463-5065 • Facsimile (562) 908-7568 • www.opeiufunds.org

MEMORANDUM

TO: All Plan Participants in the O.P.E.I.U. Locals 30 & 537 Health & Welfare Fund
Major Medical Plan

FROM: Board of Trustees

DATE: October 2015

RE: Changes in Preferred Provider Organization (PPO) from First Health to AETNA
Effective January 1, 2016

The Board of Trustees has approved a change in the Major Medical Plan's PPO from First Health to AETNA for dates of service starting January 1, 2016. After an analysis done by the Fund's consulting actuary, it was determined that AETNA could provide the Fund and the members more in savings due to superior negotiated discounts. The Fund's Group Number with AETNA will be 863896.

As First Health has become a subsidiary of AETNA, the two networks are nearly identical. The analysis showed that almost 100% of the First Health providers that were utilized by the members in this Fund are also in the AETNA network so there should be little or no disruption.

To locate an AETNA provider near you:

1. You will now be on an *Aetna Choice POS II Plan*.
2. Visit the link below to the search Aetna Choice POS II Network Doctors.
3. http://www.aetna.com/dse/search?site_id=dse&externalPlanCode=ACPMC|Aetna_Open_Access_POS_II

(See enclosed Aetna "CPOSII DocFind")

New ID cards will be mailed to you by AETNA the week of 12/14/15. If you do not receive your ID card by 01/5/16 then please call the Trust Fund Office at (800) 386-4350 to get the issue resolved promptly. Replacement and Temporary ID Cards can be printed by registering for Aetna Navigator at www.aetna.com.
(See enclosed Aetna Navigator Flyer)

AETNA will also be replacing First Health for utilization review, prior-authorization and case management services also effective January 1, 2016. We will be updating the Fund's Summary Plan Description (SPD) booklet soon with all this new information. The Fund will mail you your copy as soon as it is completed. The new SPD will also be able to be found on the Fund's website at www.opeiufunds.org

Please feel free to call the Trust Fund Office at (800) 386-4350 or (562) 463-5065 should you have any questions regarding this notice.



How to Find A Provider Using DocFind

Go to www.aetna.com/docfind to get started

1. Enter what you're searching for, ie. Doctor, Hospital, etc. and your location

2. You can also search by category

3. Click Search



Directory of Health Care Professionals

[Contact Us](#) | [En español](#)

Need Help? **Ask Ann**
Our Virtual Assistant
is ready to help you.
[Ask a question](#)



Aetna members

Sign in to Secure DocFind to get personalized results based on your plan.

[LOG IN](#)

Aetna members, [log in](#) or [register now](#) to get search results using your plan.
If you have Medicare or Medicaid coverage, please use the [Medicare](#) or [Medicaid](#) directories.

Find doctors, hospitals and other Aetna healthcare professionals that accept your plan.

What are you looking for?

Where? (Zip code or city, state)

Name, specialty, procedure or condition

Zip code or city, state

[SEARCH](#)

Want to use the previous version of DocFind®?
[Click here.](#)

Find Health Care Services

Search Tips & FAQs

Directories & Resources

Savings & Discounts

Quality & Cost Information



BY CONDITION

Acid Reflux
Acne
Addiction
Alcohol abuse
Allergy Symptoms
Alzheimer's Disease
Angina
Anxiety or Panic Disorder
Arthritis
Asthma
Attention Deficit Disorder

BY PROCEDURE

Allergy Shots
Artificial Insemination
Back Care
Bariatric Surgery
Behavioral Therapy
Biofeedback
Biopsy
Bone Density Scan
Breast Care
Cardiac Catheterization
Cardiac Angioplasty

BY PROVIDER TYPE

Healthcare Professionals
Doctors (Primary Care)
Medical Specialist
Medical Therapists
Dentists (Primary Care)
Dental Specialists
Natural Therapy Professionals
All Medical Professionals
All Dental Professionals
Behavioral Health
Behavioral Health Professionals

Find Aetna health care professionals that accept your plan

You could end up paying a lot more if you use a health care professional that does not accept your plan or does not provide the highest level of coverage under your plan.

NOTE: You can call doctors before you see them, to find out if they accept your plan.

If you have Medicare or Medicaid coverage, please use the [Medicare](#) or [Medicaid](#) directories.

*Select a Plan: [Aetna Choice® POS II \(Open Access\)](#)

[CONTINUE](#)

OR

[Continue without choosing a plan](#)

4. Select Aetna Choice POS II (Open Access)*

5. Click Continue

to get personalized results based on your plan.

[LOG IN](#)

Want to use the previous version of DocFind®?
[Click here.](#)

Find doctors, hospitals and other Aetna healthcare professionals that accept your plan.

What are you looking for?

Where? (Zip code or city, state)

Dr. Smith

Las Vegas

[SEARCH](#)

6. You will receive results based on your plan and location.

See Important Notice About Participating Providers [Below](#)

START A NEW SEARCH

Search Tips & FAQs

Directories & Resources

Savings & Discounts

Quality & Cost Information

Narrow your results

Distance:

Select:

[Hospital Affiliations](#)

[Individual Practice](#)

[Association Affiliations](#)

Results: 1-25 | [26-50](#) | [51-75](#) | [76-100](#) | [101-125](#) | [126-150](#) | [151-175](#) | [176-200](#) | [201-225](#) | [226-250](#) | [251-275](#) | [>>](#)

[Show Map](#) [Print](#)

1 [Smith, Kelli, OD](#)
Provider ID: 9372946
2580 South Decatur Blvd., Suite 8, Las Vegas, NV 89102
Phone: (702) 893-3937
Specialties: Optometrist

2 [Smith, Kelli, OD](#)
Provider ID: 9372946
4448 South Eastern Avenue, Las Vegas, NV 89119
Phone: (702) 893-3937
Specialties: Optometrist

3 [Hunter-Smith, Helaine L., MS](#)
Provider ID: 9692144
9402 West Lake Mead Blvd., Las Vegas, NV 89134
Phone: (702) 525-2050

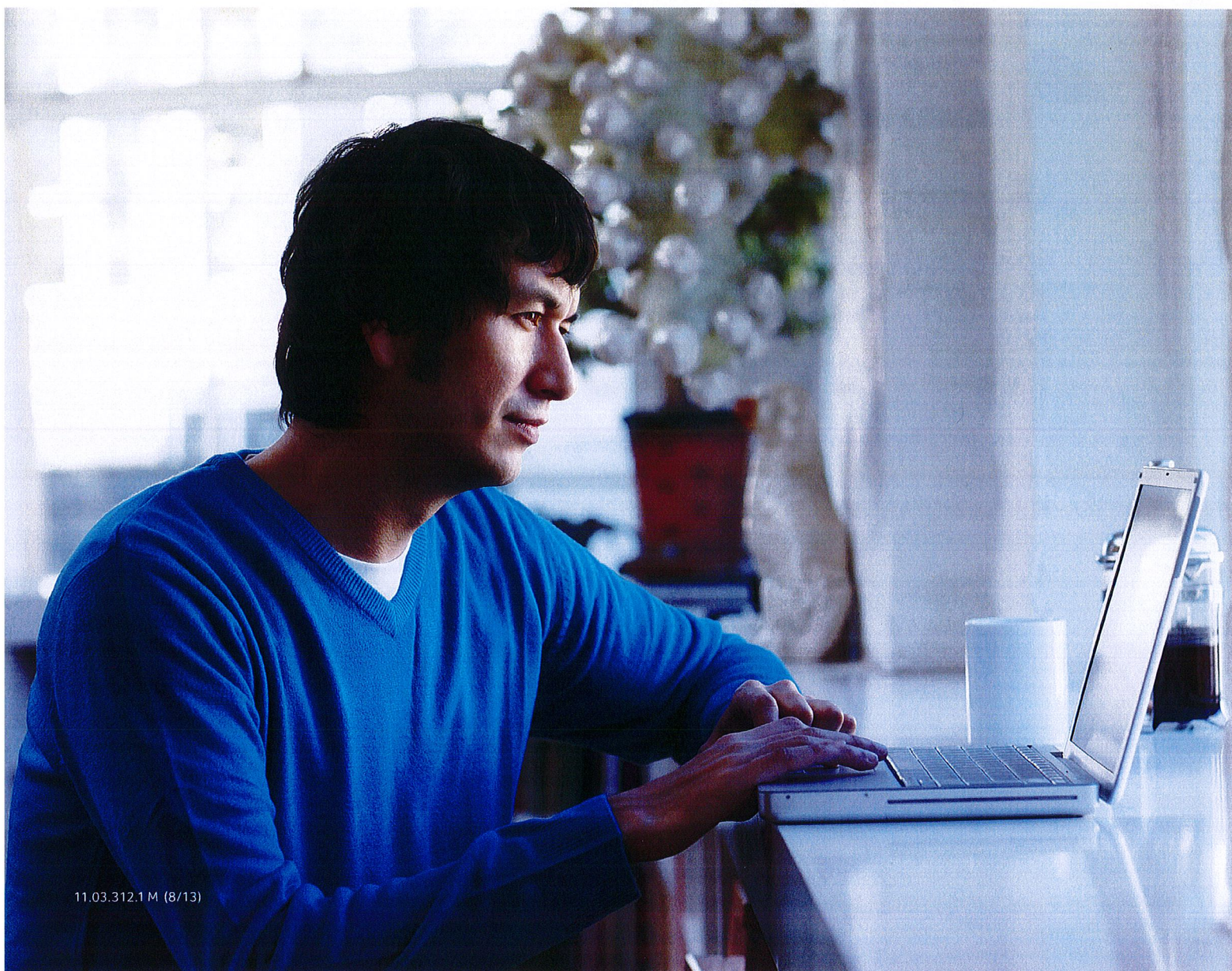
Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



Aetna Navigator[®] Member Website

The edge you need to make the most
of your plan

www.aetna.com



When you're an Aetna member, you get tools and resources to help you easily manage your health and your benefits. All of your health benefits and health insurance plan information and cost-savings tools are in one place — your Aetna Navigator member website.

When you sign up and use it, you're not just a member, you're **a navigator**.

Navigators have know-how

Navigators are smart about their health care. Once you're a navigator, you can easily:

- **Find the right doctor — and save money.** Locate in-network doctors who accept your plan.
- **See what you owe.** Look up claims to see how much the plan paid and what you may have to pay.
- **Know your plan.** Check who is covered by your plan and what it covers.
- **Get valuable information.** See which doctors and hospitals have met extra standards for quality and efficiency.
- **Know costs before you go.** See cost estimates before you make an appointment for an office visit, test or procedure.
- **Get healthier.** Take a health assessment to learn about your health and how to lower your risks.
- **Check your health accounts.** Easily look up your health savings account* or health fund balances.

Easy-to-use tools help you make smart choices about your health.

Peace of mind is a password away

It's easy to be a navigator. (You don't need any special technical skills, we promise.) Just sign up at www.aetna.com once you are an Aetna member. Then you can start using Aetna Navigator's valuable features and tools.

Meet Ann, your virtual assistant

She can help you sign up for Aetna Navigator. She can even help you find a doctor, estimate the cost of services, answer questions about claims, ID cards and more. Ann never sleeps, so chat with her anytime.

Go to www.aetnatools.com to see a preview of what Aetna Navigator has to offer once you are an Aetna member.

Find what you need — wherever, whenever



The Aetna Mobile app puts our most popular online features at your fingertips. It's available for iPhone® and Android™ mobile devices.

Scan this code now to download.
Or visit www.aetna.com/mobile.



*Health savings accounts are currently not available to health maintenance organization (HMO) members in Illinois and California.

Health benefits and health insurance plans are offered, administered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. The availability of Aetna Navigator's key features may vary by plan. Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. The health assessment is used in a variety of ways to support Aetna products and services that help you manage your health. Aetna will use your health assessment information in compliance with all applicable state and federal laws, including the Health Insurance Portability and Accountability Act (HIPAA) privacy and security rules. For more information, view Aetna's Notice of Privacy Practices, located at the bottom of Aetna's website, or call the number on the back of your ID card. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

www.aetna.com

©2013 Aetna Inc.
11.03.312.1 M (8/13)

aetna SM